

CLIENT WELCOME PACKET



352.665.9035



www.hometouchservices.com



contact@hometouchservices.com

Dear Client,

Thank you so much for choosing us — it truly means the world. We know inviting someone into your space is a big decision, and we're honored you've placed your trust in our hands. At HomeTouch, we're more than just a cleaning service — we're a team that cares deeply about creating clean, comfortable, and uplifting environments for the people we serve.

We're committed to delivering reliable, detailed, and thoughtful service every time we visit. Your satisfaction and peace of mind are at the heart of everything we do.

Thank you for choosing HomeTouch. We look forward to making your home sparkle and building a lasting relationship with you.

Welcome to the HomeTouch family!

Warm regards,
Debora Moura
Founder & CEO, HomeTouch Services

WE'VE COME



About Us

At Hometouch Services, we believe a clean space is the foundation for a peaceful, productive life. Founded with the mission to bring exceptional care and reliability into homes and businesses, we've proudly served our community for over 10 years.

What started as a small, family-operated cleaning service has grown into a trusted name known for detail-oriented cleaning, dependable service, and genuine customer care. We understand that every home and workspace is unique, which is why we offer personalized cleaning plans to suit your lifestyle and needs.

Our founder brings a strong background in the medical field, emphasizing sanitation, precision, and integrity in all that we do. That same level of care is reflected in every team member we train and send out into the field.

Our Mission

To provide high-quality, trustworthy cleaning services that make our clients' lives easier and their spaces more enjoyable.

Our Core Values

- **Reliability** – You can count on us to show up and follow through.
- **Attention to Detail** – We don't just clean — we care.
- **Professionalism** – Courteous service, proper uniforms, and a respectful approach.
- **Trust** – We treat your space as if it were our own.



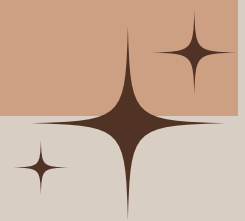
Our Services

At HomeTouch Services, we're proud to offer a wide range of reliable and detail-focused cleaning and maintenance solutions tailored to your needs. Whether it's your home, business, or outdoor space, our team delivers exceptional results with care and professionalism.

HOMETOUCH SERVICES



- **Residential Cleaning**
- **Commercial Cleaning**
- **Landscaping & Lawn Care**
- **Outdoor Cleaning**
- **Windows Cleaning**
- **Pressure Washer**
- **Bin Cleaning**





SERVICE AGREEMENT

You will soon receive a service contract outlining our company policies, terms of service, and what you can expect from us. Please review and sign the document before your first service.

PAYMENT METHOD

Payment is due on the day of service unless other arrangements have been made in advance. We also offer automatic billing options for added convenience. We accept all major forms of payment, including cash, credit/debit cards, bank transfers, and digital payment apps. Please if you leave a Check, put it in an envelope.

COMMUNICATION & SUPPORT

All communication will be handled through the MaidPad app. This includes scheduling, service updates, reminders, and any special requests. For urgent matters, you can still call or email, but we encourage using MaidPad to keep everything organized and in one place.



It will be a pleasure working
for you. Thank you for
trusting HomeTouch we're
excited to get started



Thank you!

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